

HARMONY SOLUTIONS

- “bringing the best of the past forward for a positive future”

Barbara established Harmony Solutions in August of 2005 with the dream of building a company founded on the Appreciative Inquiry philosophy of helping others search for the best in people, their organizations, and the relevant world around them through a “positive change core”. Through team based ownership for those positive results, any goal can be achieved by any one, group, department or company.

She has been in the Telecommunications for 31 years executing on a variety of functions and positions. From the days as a mail clerk at Manitoba Telephone Systems, to a National Director at TELUS, a national communications company in Canada, and now CEO of Harmony Solutions, she specialized in the customer service area and positive team building. She has a strong passion for a positive customer experience and has developed as she performed the diverse functions of a frontline Customer Service Representative, a system designer, a trainer, a programmer, billing representative and eventually into senior management. She has worked in Toronto, Winnipeg, Edmonton, and Calgary in these capacities for IBM, Bell, ROLM/Siemens and TELUS.

Barbara has always been driven by the philosophy of “what does outstanding look like?” for her company, her team, her customers and for herself. She is a certified Change Management Leader and has a very strong passion for Appreciative Inquiry and the philosophy as evidenced with a University of Calgary research initiative.

She has also been a member of Habitat for Humanity, Canadian Women in Communication, Executive Women International.

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